



Lakeridge Health

R.S. McLaughlin
Durham Regional
Cancer Centre



Central East
Regional Cancer Program
in partnership with Cancer Care Ontario

The Patient Portal

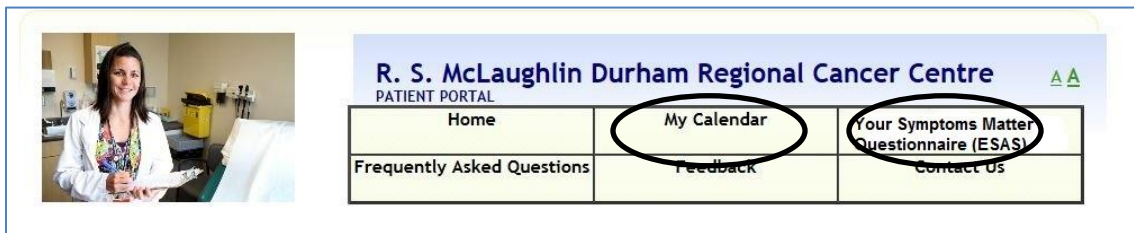
What is the Patient Portal?

The Patient Portal is a private and secure website that will let you:

- See a calendar of your appointments at the Cancer Centre.
- Do the Your Symptoms Matter questionnaire at home on your home computer or mobile device before an appointment with your doctor at the Cancer Centre. It cannot be done on an iPad at this time.
- See a calendar of patient education classes and workshops.
- Link to the Cancer Care pages on the Lakeridge Health website.

Where do you find the Patient Portal?

The link to the Patient Portal is: <https://yourportal.lakeridgehealth.on.ca>. This is the page you will see:



To see your calendar of your appointments at the Cancer Centre

You will click on the 'My Calendar' link at the top of the page and login using:

- ✓ Your **Cancer Centre ID card number** (the number on the back of your Cancer Centre ID card – this includes any of the 0's).
- ✓ A **password**. Your password is your first and last initials plus 1234 (for example: if your name is John Smith, your password would be js1234).

PATIENT LOGIN

Patient ID (Unique Number)

Password

[Forgot Password](#)

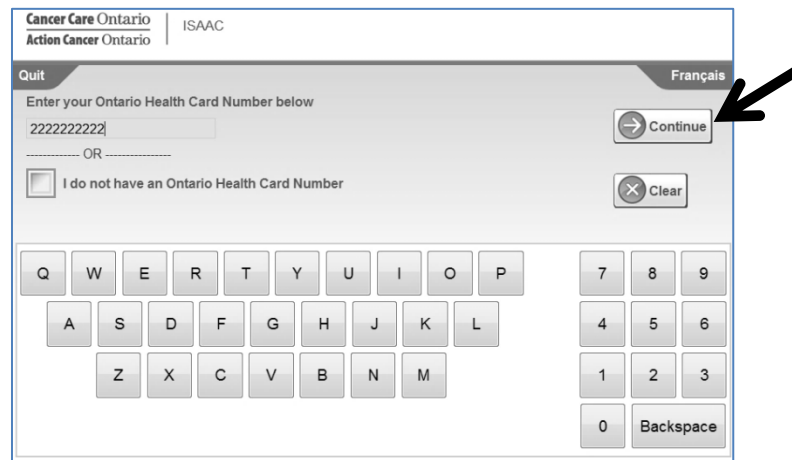
How to do the Your Symptoms Matter questionnaire

1. You will click on the 'Your Symptoms Matter' link at the top of the page on the Patient Portal and then login by entering your Ontario Health Card Number (or OHIP number).

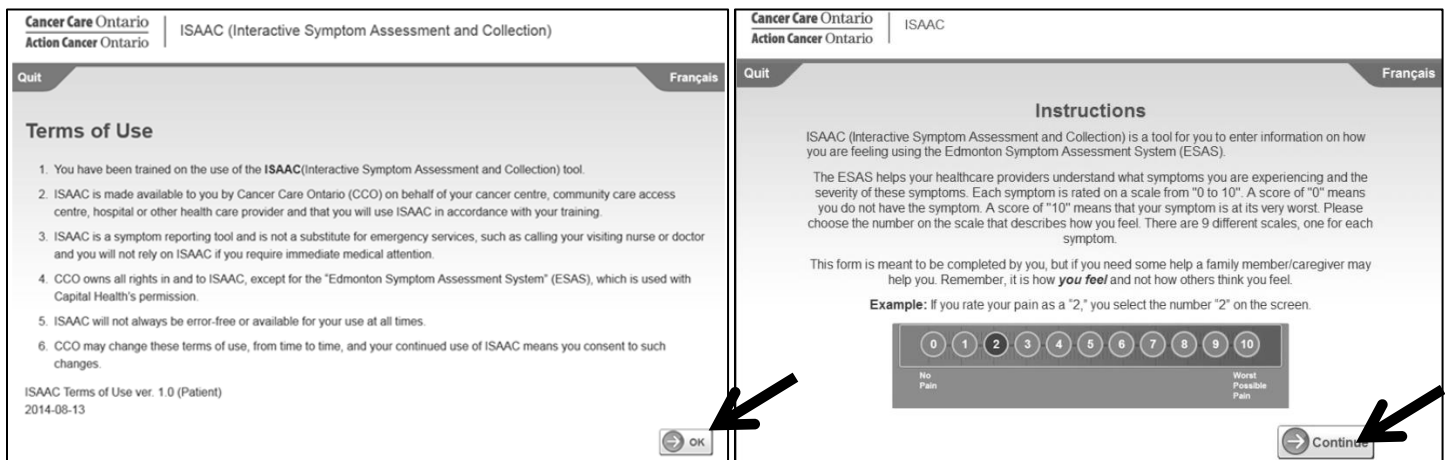
Or

Check the box beside "I do not have an Ontario Health Card Number and enter your Cancer Centre ID card number.

2. Then click on the Continue button.



3. Next, you will see a Terms of Use page. Click on 'Ok'. You will only see this the first time you login.
4. Next, you will see the instructions on how to the Your Symptoms Matter questionnaire. Click on 'Continue'.



5. You will then see the Your Symptoms Matter questionnaire screens that ask you to rate your cancer related symptoms. If you need more information, ask a member of your health care team for the handout on "How to Complete the Your Symptoms Matter Questionnaire".

Last Revised: October 2016