

## **Update on Lakeridge Health’s Temporary Management of Sunnycrest Nursing Home**

On December 3, 2020, Lakeridge Health assumed temporary management of Sunnycrest Nursing Home in Whitby, Ontario, through a 90-day, Voluntary Management Contract approved by the Ministry of Long-Term Care (MLTC).

Lakeridge Health team members along with the Durham Region Public Health Department, the Region of Durham Paramedics Services and the Canadian Red Cross, are on-site to provide care for residents and ensure a safe environment for all residents and employees. In addition, there is considerable effort focused on adherence to proper infection prevention and control (IPAC) protocols, staff education and training and keeping families informed about their loved ones.

Areas of focus include:

**Staffing:** The team is focused on ensuring safe staffing levels within the home and is collaborating with the Region of Durham Paramedics and the Canadian Red Cross on immediate care and supporting the emotional needs of residents.

**Keeping Families Informed:** Lakeridge Health continues to connect with resident’s families and staff on a timely basis to answer concerns and questions. In addition, the hospital has established a dedicated email and phone line to facilitate timely response to family inquiries.

**IPAC, Safety and Testing:** The Sunnycrest team are receiving “in-the-moment” training and education related to IPAC best practices. COVID-swabs continue with residents and staff, as well as co-horting residents to further reduce potential exposure to COVID-19. Additional cleaning continues throughout the home, particularly high-touch surfaces often and regularly.

**PPE and Medical Equipment:** The team is collaborating to ensure a sustainable and steady supply of personal protective equipment (PPE), as well as access to necessary medical equipment and supplies.

Lakeridge Health continues to collaborate with its partners to help manage the COVID-19 outbreak at Sunnycrest Nursing Home.

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**For more information:**

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