



## Transportation Supports Available to You

This list is for information only. Lakeridge Health does not represent or support any organization or individual on this list.

**1. Ask a family member/partner-in-care:** Ask a family member/partner-in-care to drive you to your appointments. For your safety, Lakeridge Health is restricting visitors in the hospital. This includes your family members and friends. These restrictions are in place because of COVID-19.

**2. Community Care Durham (CCD):** has several options available. You need to call and register with the Community Care office closest to your home. There is a fee for this service. For more information or to register: **1-888-255-6680**

### Access to Primary Care (APC)

- For patients with mobility and cognition/mental health issues without transportation. Application required. Speak to your therapist if you require an application.

### Accessible Vans (AV)

- Accessible Vans (AV) transportation service provides wheelchair accessible vans driven by CCD staff to transport clients with mobility issues.
- The AV transportation service is also available to clients who do not require wheelchair accessibility but who, due to frailty, may require additional support to access vehicles and escort assistance to reach their destination.

### Volunteer Drivers (VD)

- Volunteer Drivers (VD) transportation service provides clients with rides to and from essential destinations.
- Clients must be able to transfer in and out of a vehicle independently or with light assistance.

**3. Taking a taxi:** Citywide Taxi Citywide Taxi may be able to offer you a discounted rate. **Call: 905-579-9393** and they will give you information about rates and discounts available to you. You need to call in advance to plan for the rides to and from your appointments.

**4. Durham Region Transit (DRT) and DRT Specialized Services:** Specialized Services has accessible door-to-door transit service for residents of the Durham Region who are temporarily or permanently disabled, and who are not able to ride on a regular bus or walk 175 metres. Specialized Services customers are required to book trips via phone and complete a verbal pre-screen with the DRT booking agent. **Please call 1-866-247-0055** to book your trip. For more information, go to the Durham Region Transit website: **[www.durhamregiontransit.com](http://www.durhamregiontransit.com)**