



Transportation to the Durham Regional Cancer Centre (DRCC)

This handout offers information on options for transportation to the DRCC. This list is for information only. Lakeridge Health/DRCC does not represent or support any organization or individual on this list.

1. Ask a family member or partner-in-care

Ask a family member or partner-in-care to drive you to the cancer centre.

2. Canadian Cancer Society

The Canadian Cancer Society's Wheels of Hope Program offers rides to treatment appointments only. For more information, call 1-888-939-3333. There is an annual registration fee. You can qualify for this program if you receive government assistance (examples: ODSP and OW).

To be eligible for this program, you need to:

- Have no other options for a ride to your treatment appointments.
- Have your healthcare team at the cancer centre complete the referral form.
- Provide 3 business days of advance notice to book a ride.
- Have no cold, flu or COVID-19 symptoms.

You are encouraged to:

- Use hand sanitizer before and after the ride to your appointment is encouraged.
- Wear a medical grade mask during the ride to your appointment.

If you need assistance getting in and out of the vehicle, you must arrange to have a family member or friend (18 years of age or older) travel with you in the vehicle. Drivers are not allowed to lift you in and out of the vehicle.

It is important to have a back up plan for your transportation to the cancer centre as these rides are not guaranteed. This may be due to the lack of drivers in your area. Uber drivers may support the Wheels of Hope transportation program in the greater Toronto area (GTA).

The Canadian Cancer Society's Community Services Locator found at csl.cancer.ca/en can help you search for other fee for service transportation options.

The Canadian Cancer Society's (CCS) Travel Treatment Fund may be able to offer support for some of your travel costs. A financial assessment is required for this program. A member of your healthcare team needs to complete your application form. You can apply for this fund once a year while you are having cancer treatment. Call 1-800-263-6750 or email transportation@cancer.ca. For more information, go to cancer.ca and search 'Travel Treatment Fund'.

3. Community Care

Volunteers are available to drive you to your medical appointments. You need to call and register with the Community Care office closest to your home. There is a fee for this service.

Call to register:

- Community Care Durham: 1-888-255-6680
- Community Care Peterborough: 705-742-7067
- Community Care Kawartha Lakes: 1-800-461-0327
- Community Care Northumberland: 1-866-514-5774

Community Care in Scarborough does not provide rides to Oshawa.

4. Non-Emergency Ambulance Transportation

Non-emergency ambulance transportation can transport you in wheelchair or stretcher accessible vehicles to your appointments.

Organization	Phone number
AmbuTrans Website: ambutrans.on.ca	416-423-2323
Dignity Transportation Inc. Website: dignitytransportation.com	1-866-398-2109
Laedan Website: laedan.ca	647-671-7197
MedEvac Canada Website: medevac.ca	416-704-2353
MedicVan Patient Transportation Website: medicvan.com	1-866-764-2424
Non Urgent Patient Transport Website: nupt.ca	1-844 GET NUPT
RNR Patient Transfer Service Inc. Website: nrpt.com	1-866-567-1001
Voyago Health Website: voyagohealth.ca	1-855-263-7163
Durham Region Ambulance Services (non-emergency)	905-430-5534

5. Taxi

Call a local taxi company or book online. Ask if they offer any reduced rates for medical appointments. Some taxi services offer accessible services.

6. Durham Region Transit (DRT) and DRT Specialized Services

Durham Region Transit (DRT) has bus service available in the municipalities of Pickering, Ajax, Whitby, Oshawa, Clarington, Scugog, Brock, and Uxbridge. DRT Specialized Services has accessible door-to-door transit service for residents of the Durham Region who are temporarily or permanently disabled, and not able to ride on a regular bus or walk 175 metres. You need to have a member of your healthcare team complete the application form before you can use this service. Call 1-866-247-0055 to book your trip in advance.

Go to the Durham Region Transit website: durhamregiontransit.com or call 1-866-247-0055 for more information.

7. GO Transit

GO Transit is a regional public transit service for the Greater Toronto Area and surrounding regions. There is a fee for this service.

Website: gotransit.com. You can plan your trip to the cancer centre based on the time of your appointment on this website.

8. The Leukemia and Lymphoma Society of Canada (LLSC)

The Leukemia and Lymphoma Society of Canada (LLSC) offers funding support if you have:

- A blood cancer and
- 4 appointments in the next 60 days and
- A problem paying for transportation to your appointments.

You need to have a social worker at the cancer centre complete the online application form.

Go to llsform.org/8101FS01/bhn2ubohiw/index.html for more information.

9. Ontario Government Assistance Programs – Ontario Works (OW) and Ontario Disability Support Program (ODSP)

If you receive assistance from OW or ODSP, you may be eligible to receive money to cover the cost of travel to and from medical appointments. Talk to your OW or ODSP worker to find out if you are eligible for assistance with transportation costs.

10. Private transportation companies

There are many private companies that offer transportation and ridesharing (such as Uber, Lyft, etc.) for a fee. Research the company so you know what to expect before booking your ride.

11. 211 Ontario

211 is a helpline offering information on services, programs and supports in your community.

Call or text 211 or go to the website found at 211ontario.ca for more information.

Call the DRCC at 905-576-8711 extension 33282 and ask to talk to a social worker if you need help with an application form or you have problems planning transportation to your appointments.

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