



## Privacy

Your health information will be private. OTN knows that your personal health information is important to you and must be protected. Personal health information is any information that can identify you and link you to healthcare services you receive.

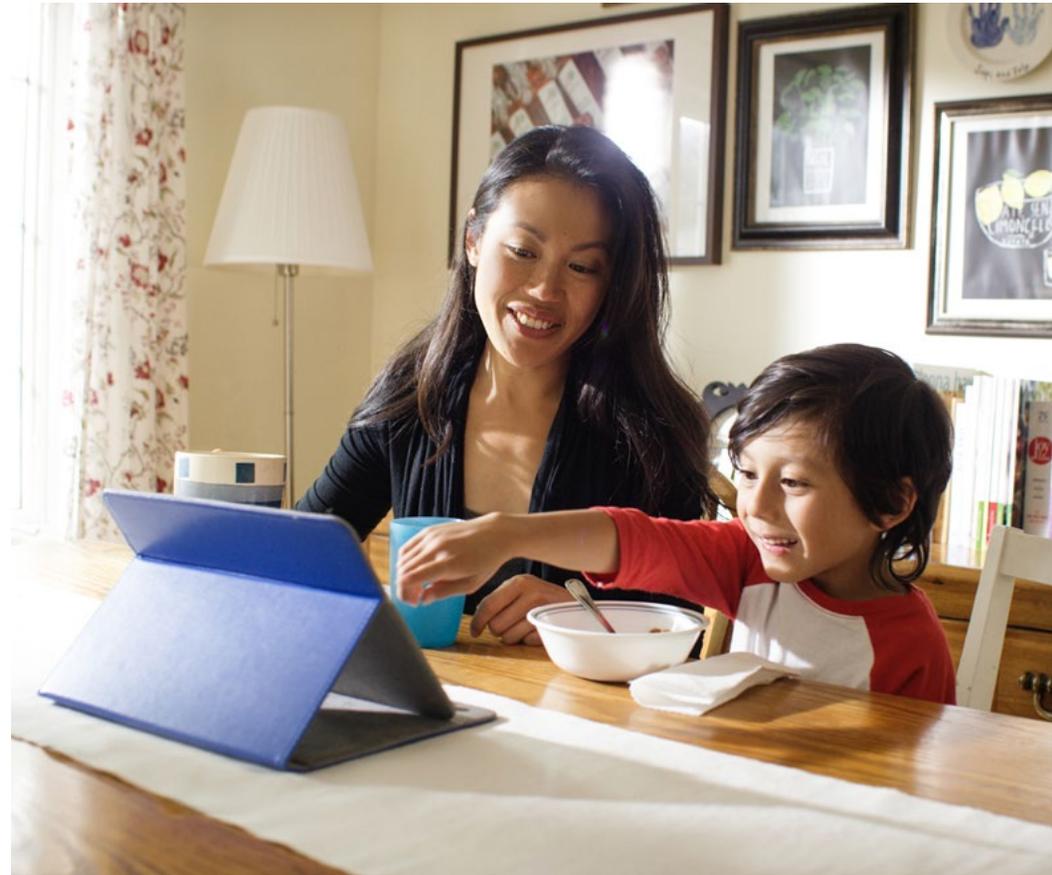
OTN uses a variety of physical, administrative and technical methods to protect your personal health information.

When you give your email address to your healthcare provider, we recommend you use a personal email address (a business email address is considered the "property" of an employer and subject to review by them). Also, please consider that the email address used to receive invitations carries certain risks. Although no personal information is ever shared, the content of any personal email may be subject to review by third parties.

OTN will have access to and use your IP address only to help us calculate and report to the Ministry of Health and Long-Term Care (MoHLTC) in which geographical region of the province you are from so OTN can estimate how many kilometers Ontarians like you don't have to travel when using eVisit.

For more information please visit our website at [www.otn.ca](http://www.otn.ca).

# Your eVisit Appointment



Your healthcare provider has made an appointment to see you by eVisit. Using your computer or mobile device and technology provided by OTN, you can connect with your healthcare provider without leaving your home.

### **What is an eVisit appointment?**

An eVisit appointment is like a regular appointment. The only difference is you will see and speak with your healthcare provider by video. Before you start the eVisit appointment, your healthcare provider will have the information they need about you.

### **What you need for an eVisit appointment?**

eVisit appointments are easy to do. You need an electronic device such as a computer with a webcam and microphone, a smartphone or tablet. If you currently use email and the internet, you have the skills needed to have an eVisit appointment.

### **How does an eVisit appointment work?**

The healthcare provider arranging the eVisit appointment will send you an email invitation.

Your email invitation will include:

1. The date and time of your eVisit appointment.
2. A link to download and install the app if you plan to use a mobile device.
3. A link to test your internet connection, sound and video image.
4. The contact information for OTN if you have any problems with the testing of your device.
5. A link to join your eVisit appointment.

### **Is there a cost for an eVisit appointment?**

No. There is no cost for an eVisit appointment.

### **Will the eVisit appointment be private?**

Your eVisit appointment will be private and confidential. It can only be seen and heard by you and your healthcare provider.

### **Testing your device before your eVisit appointment**

It is important that you test your device 1-2 days before your eVisit appointment. This will allow you to make sure you are able to attend your eVisit appointment.

## **Your eVisit appointment:**

**Date** \_\_\_\_\_

**Time** \_\_\_\_\_

We want to hear about your experience with your eVisit. Please complete our online survey found at [www.surveymonkey.com/r/MyeVisitappointment](http://www.surveymonkey.com/r/MyeVisitappointment).