



Transportation to the Durham Regional Cancer Centre During the COVID-19 Pandemic

This handout offers you information on options for transportation to the Durham Regional Cancer Centre during the COVID-19 pandemic. The Canadian Cancer Society's Wheels of Hope Program is not offering rides at the current time. The Travel Treatment Fund is available to people who are eligible. Patients can call the Wheels of Hope to ask about this service at 1-800-263-6750.

This list is for information only. Lakeridge Health/Durham Regional Cancer Centre does not represent or support any organization or individual on this list.

1. Ask a family member/partner-in-care

Ask a family member/partner-in-care to drive you to the cancer centre. To support social distancing, have the same person drive you to all of your appointments. This helps limit your contact with too many people. For your safety, Lakeridge Health and the Durham Regional Cancer Centre is restricting visitors in the hospital. This includes your family members and friends. These restrictions are in place because of COVID-19.

2. Community Care

Volunteers are available to drive you to your medical appointments. You need to call and register with the Community Care office closest to your home. There is a fee for this service.

For more information or to register:

- Community Care Durham: 1-888-255-6680
- Community Care Peterborough: 705-742-7067
- Community Care Kawartha Lakes: 1-800-461-0327
- Community Care Northumberland: 1-866-514-5774

Community Care in Scarborough does not provide rides to Oshawa.

3. Taking a taxi

Citywide Taxi

Citywide Taxi may be able to offer you a discounted rate. Call and ask to talk to Marion. She will give you information about rates and discounts available to you. You need to call in advance to plan for the rides to and from your appointments.

Call: 905-579-9393

4. **Durham Region Transit (DRT) and DRT Specialized Services**

Durham Region Transit (DRT) has bus service available in the municipalities of Pickering, Ajax, Whitby, Oshawa, Clarington, Scugog, Brock, and Uxbridge. There is currently no fee for this service. An enhanced bus cleaning process is in effect to ensure thorough, daily disinfecting with Health Canada approved cleaning/disinfecting products. Please board and exit buses using the rear doors only. If you have a mobility aide or require the ramp, you can continue to use the front doors. Please respect onboard protocols and signage for social distancing at all times.

DRT Specialized Services has accessible door-to-door transit service for residents of the Durham Region who are temporarily or permanently disabled, and who are not able to ride on a regular bus or walk 175 metres. Specialized Services customers are required to book trips via phone and complete a verbal pre-screen with the DRT booking agent. Please call 1-866-247-0055 to book your trip.

For more information, go to the Durham Region Transit website: www.durhamregiontransit.com or call 1-866-247-0055.

5. **GO Transit**

GO Transit is a regional public transit service for the Greater Toronto Area and surrounding regions. There is a fee for this service. At this time, cash is not accepted. Please check the schedules as services have been reduced during the COVID-19 pandemic. Enhanced cleaning and social distancing is in place.

Website: www.gotransit.com

On this website, you can plan the trip you need to take to get to the cancer centre based on the time of your appointment.

This includes:

- When you will need to leave for your appointment
- The route you will take.
- The cost for the trip.

Call to talk to a social worker at the cancer centre at 905-576-8711 / 1-866-338-1778 extension 33282 for questions or concerns about transportation.

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