

# COVID-19 Response Update

Friday, May 22, 2020

## Dear Families of Residents at Orchard Villa,

Steady progress has been made to resolve the outbreak at Orchard Villa and create a safe environment for residents living in the home and the staff delivering care. This newsletter highlights important updates and improvements this past week and addresses key questions from family contacts.

### What's New:

#### *New Acts of Kindness*

We would like to share a few moments of kindness and encouragement in and around the home this past week. We hope you enjoy them!

On Wednesday, May 22 team members from the critical care units at Ajax Pickering and Oshawa Hospitals held a rally at the home to show their support and encouragement for Orchard Villa residents and staff. Lakeridge health staff and residents waved at each other as the procession drove by.



Also on May 22, a bagpiper from the Uxbridge Legion Pipes & Drums came by Orchard Villa. The distinctive sounds of traditional bagpipe music could be heard around the home as the lone bagpiper entertained the residents and staff from outside. Many of the residents were brought to their windows to watch and hear the bagpiper.



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## *Outbreak Update*

Durham Region Health Department (DRHD) reports daily data on the status of COVID-19 in long-term care and retirement homes. Please note that this information is likely to change and we encourage you to visit the **DRHD's COVID-19 website at [Durham.ca](http://Durham.ca)** and click on the "Durham Region COVID-19 Data Tracker" for the most up-to-date publicly reported data about the Orchard Villa outbreak. This information below is from the DRHD.

Data over the last few weeks indicate that the **we are moving in the right direction toward resolving the outbreak at Orchard Villa long-term care home and retirement home.**

**All test results** (from the Public Health Ontario Lab) **for residents** conducted on May 20 **are negative.** The previous week, one resident had a positive test. This is a significant reduction compared with three weeks prior – April 27 – when 30 residents at Orchard Villa tested positive for COVID-19.

The other important indicator that tells us that the outbreak is being effectively controlled is the number of resolved cases. As of May 22, the DRHD reports that 145 residents have resolved cases, which means they have recovered from a COVID-19 infection. Residents are considered to be recovered from the virus 14 days after they develop symptoms or, in the case of asymptomatic individuals, 14 days from the time of the first positive test.

Our weekly swabbing of residents will continue next week.

Currently, 12 residents of the long-term care and retirement homes combined have been admitted to Lakeridge Health where they are receiving excellent and compassionate care from our team.

As a result of this devastating outbreak, 77 Orchard Villa residents from the long-term care home and retirement home combined have died from COVID-19. We extend our sincere condolences to the families and friends who have lost loved ones. Our thoughts are with everyone who has been affected by the passing of these beloved residents.

## *Infection Prevention and Control Update*

The deep cleaning and inspection of the entire residence is on track to be completed by June 1, 2020.

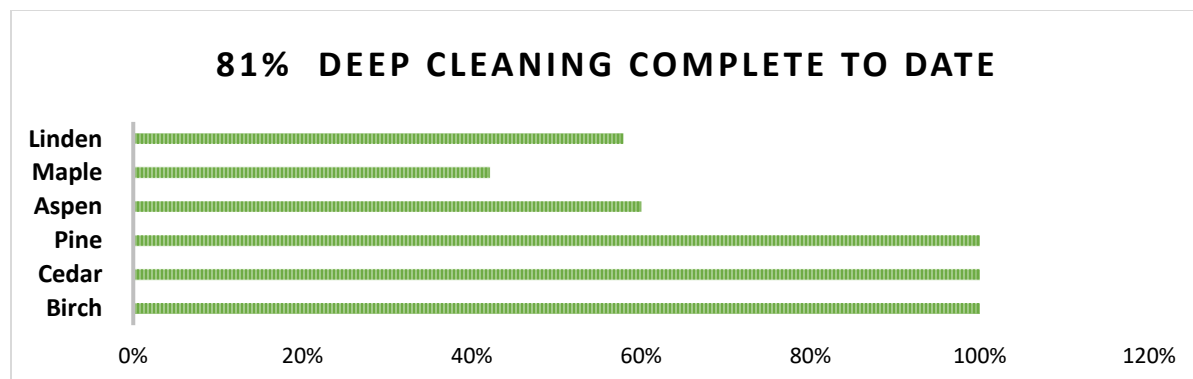


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Below is an update on the status of the resident room areas.



Family contacts have many questions about the resident moves as part of the deep cleaning and infection control process. Attached is a **Frequently Asked Questions document** that addresses the questions we are receiving about the temporary relocation of residents.

### *Keeping Families Connected and Informed*

Please do not hesitate to contact our **Patient Experience Specialists** with your questions and concerns at:

**Phone:** 905-576-8711 ext. 32489

**Email:** [OrchardVilla-PatientExp@lh.ca](mailto:OrchardVilla-PatientExp@lh.ca)

**To schedule a virtual visit** please contact Caroline Connelly at [cconnelly@southbridgecare.ca](mailto:cconnelly@southbridgecare.ca) or 905-831-2522 extension 3115 or 3401.

Please visit the **web page on the outbreak response at Orchard Villa** at [www.lakeridgehealth.on.ca](http://www.lakeridgehealth.on.ca). This web page can also be accessed from Orchard Villa's website and Facebook page.