## Hello From Volunteer Resources

August 27, 2020

Kim Lawn, Director of Patient Experience, has informed Volunteer Resources that the Executive Operations Committee has given us the green light to pilot the return of volunteers. The first program to return will be the Hospitality/Lobby activities at Lakeridge Health Oshawa. Eventually, we will introduce this opportunity at the other sites if the initial pilot is successful.

Initially, we will recruit from the Oshawa Volunteers since they are familiar with the environment. An email will go out on Friday, August 28, with the two role descriptions and the Return to Service Information Sheet. Oshawa Volunteers without email will have this material mailed to them. Based on interest, we may also be able to offer this to volunteers from other hospitals.

We are hoping to have all those interested respond by Friday, September 11, so volunteering can resume as soon as possible. We will be connecting with each candidate by phone to discuss the role, availability and answer any questions. Volunteers selected for this initial pilot will receive a Mandatory Re-Orientation PowerPoint created by Infection Prevention and Control and updates to the New Volunteer Handbook (sign off form required for the 2020 version). This information will be important for all volunteers returning to the hospital.

Please understand the situation could change at any time so it is important we all remain flexible – however, it is exciting the return plan has begun!

Volunteer Resources Team,

Helena, Nancy, Víckí & Kerríe

10 Fun Facts about Chocolate

https://www.youtube.com/watch ?v=I-PB0XRChMo

Everything You've Ever Wanted to Know About Chocolate, Explained

https://www.youtube.com/watch ?v=LxQPcdXrZiM

10 Things You Didn't Know About Chocolate

https://www.youtube.com/watch ?v=4ozJ9PP3K70



## Vote for your favourite:

https://www.surveymonkey.com/r /VolChocolate

Dark Chocolate

Milk Chocolate

White Chocolate

I love them all!

I don't really like Chocolate

Results will be shared in our next "Hello" message.