

Durham Ontario Health Team
Regional Patient, Family and Care Partner Advisory Council
EXPRESSION OF INTEREST – FINAL – for posting

The Durham Ontario Health Team (Durham OHT) is a collaborative group of organizations and patient, family member and care partner advisors (PFCPAs) working together to improve access and the delivery of coordinated health services across Durham region.

Through OHTs, local health care and social care and support providers work as a connected team, making it easier for people to access services and transition between providers, and empowering patients, their families and care partners in their personal health care management.

The Durham OHT, together with patients⁽¹⁾, families and care partners⁽²⁾, is creating a co-designed system with a vision of becoming one connected system of health and social care and support for residents of Durham region, filling gaps in service, reducing duplication, improving patient, family and care partner experience and health outcomes and demonstrating a successful integrated model of health care provision.

⁽¹⁾ The use of the term patients refers to individuals accessing care and support in hospitals, primary care settings, community-based settings or in their homes, including long-term care.

⁽²⁾ The Terms of Reference refers to “care partners” in place of the Ministry’s use of the term “caregivers” in recognition of the key role played by non-professional individuals who jointly partner with family and friends in their care journey.

The Durham Ontario Health Team has developed a Patient, Family and Care Partner Partnership and Engagement Strategy. The Strategy is intended to ensure that partnership, co-design and engagement with patients, families and care partners are at the core of Durham OHT operational activities and sets out overarching principles that will guide the equitable inclusion of these essential partners in all work of the Durham OHT, its partnering organizations and their health care professionals.

To view a copy of the Strategy, please visit <https://www.lakeridgehealth.on.ca/en/aboutus/durham-ontario-health-team.asp>.

To support the implementation of the Strategy, the Durham OHT is actively recruiting patient, family and care partners to launch a Durham Ontario Health Team Regional Patient, Family and Care Partner Advisory Council (PFCPAC) to represent and engage the diverse communities served by the Durham OHT and its partnering organizations.

The Durham OHT is looking for a maximum of thirteen (13) individuals who can represent the diversity of Durham Region on the Durham OHT PFCPAC and work in collaboration with Durham OHT partners to ensure that engagement, partnering and co-design with patients, families and care partners are embedded in all Durham OHT activities in order to improve the system of health and social care and support for Durham Region residents.

Background

Since its inception the Durham OHT has actively engaged and partnered with patients, families and care partners:

- patient, family and care partner advisors are members of all Durham OHT collaborative decision-making structures;
- patient, family and care partner advisors provided input into the establishment of year 1 priority populations for the Durham OHT; and,
- patient, family and care partner advisors supported and actively participated in the development and implementation of new Durham OHT services for two initial priority populations - older adults living with complex and chronic health conditions including frailty and children with complex care needs.

As the Durham OHT continues to mature and evolve to encompass all populations, it will ensure that:

Engagement and partnering with patients, families and care partners are the building blocks of all Durham OHT activities in order to improve the system of health and social care and support for Durham Region residents.

With the assistance of Durham OHT staff, the Regional Patient, Family and Care Partner Advisory Council (PFCPAC) will:

- Collaborate with Durham OHT partners on the identification, prioritization, development, implementation and evaluation of all Durham OHT health and social care and support initiatives impacting Durham residents, including addressing barriers and gaps in the delivery of care and support;
- Support the Durham OHT as well as all those who provide health services in Durham Region in the use of the provincial [Patient, Family and Caregiver Declaration of Values](#) (PFCDV) to help guide service delivery in a way that is patient and family centred;
- Build a Durham OHT Patient, Family and Care Partner Community of Practice with Patient/Client and Family Advisory Committees from Durham OHT partner organizations, other Durham organizations delivering health and social care and support services and the broader community of Durham residents as a vehicle for sharing information with and consulting with Durham residents;

- Establish communication processes and platforms to actively engage the Community of Practice and the broader community of Durham patients, families and care partners in the work of the Durham OHT;
- Participate in Durham OHT governance and operational structures as members of the Durham OHT’s Executive Leadership Table (ELT), Collaboration Council, additional Advisory Councils, Working Groups, and other groups as defined by the *Durham Ontario Health Team Patient, Family and Care Partner Partnership and Engagement Strategy*;
- Support the development of Patient, Family and Care Partner Engagement resources for the use of Durham OHT organizations and their staff, and,
- Collaborate with the Durham OHT Project Management Office (PMO) in the establishment of key performance indicators (KPIs) for Durham OHT initiatives in order to measure patient, family and care partner engagement and health and social care and support experiences and outcomes.

PFCPAC meetings will be held every two (2) months for a duration of two (2) hours each or based on a schedule determined by the Council. Work Group meetings will be held approximately once a month for 1.5 hours each or as determined by the applicable work group. In recognition of the value of Patient, Family and Care Partner Advisors, PFCPAC members will be offered a financial honorarium for their participation on the PFCPAC and other Durham OHT governance and operational structures based on their role/time commitment.

To view a copy of the Durham Ontario Health Team Regional Patient, Family and Care Partner Advisory Council DRAFT TERMS OF REFERENCE, please visit <https://www.lakeridgehealth.on.ca/en/aboutus/resources/Ontario-Health-Team/DRAFT-version-of-PFCPAC-TOR---FINAL.pdf>

To indicate your interest in becoming a member of the Durham Ontario Health Team Regional Patient, Family and Care Partner Advisory Council, please provide the following information:

Name:

Address:

Phone Number:

Email:

QUESTION 1: With which part(s) of the health care system do you have experience? Please check off all that apply. Also, without sharing any personal health information, briefly describe your experience with the health care system and what unique patient, family and/or care partner perspective you would bring to the Council.

Primary Care e.g. Community Health Centres/Family Doctors/Nurse Practitioners

Community Support Services e.g. Meals on Wheels, Dementia Services, Home Visiting

Home and Community Care Support Services (formerly known as the Central East LHIN) e.g. health-care support at home, at school or in the community, long-term care home placement

Mental Health and Addiction Services

Hospice/Palliative Care

Hospital Care – Emergency/Inpatient/Outpatient/Specialist Care

Long-Term Care Homes


Other (Please Describe):


QUESTION 2: The Durham OHT is committed to meeting the needs of the diverse population of Durham Region. In support of your application, please tell us if you self-identify and/or have lived experience with any of the following communities (please check off all that apply) and what unique perspective you would bring to the Council based on that self-identification and/or lived experience:

Black Community

Children and Youth

 Francophones

 Indigenous Peoples

 Lesbian, Gay, Bisexual, Transgender, Queer or Questioning and Two-Spirit (LGBTQ2S+) Communities

 New Immigrants



People of Colour



People with Disabilities



People living with Mental Health and Addictions



Residents of Urban/Rural/Remote Geographies

Seniors

Other (Please Describe):

QUESTION 3: In support of your application, please describe your experience/involvement with advisory committees or councils, indicate your role and how your participation advanced the goals of the committee/council. Please include dates of participation if possible:
