



Long-Term Care Home Update

Community Newsletter



February 2021

New Building is Taking Shape

We are making good progress on Lakeridge Health's new long-term care home, currently under construction adjacent to the Ajax Pickering Hospital. Throughout January, the construction team continued its excavation work, including pouring concrete for the building's foundation. In addition, work is underway to install necessary utility services, such as the power supply and connections to the main Region of Durham stormwater and sanitation lines.

Concurrent with the construction site work, modular sections of the building are being built offsite. PCL, our construction partner, is overseeing the design and installation of several prefabricated components of the building, such as load-bearing wall panel systems, washroom pods, and mechanical and electrical distribution systems.



Construction of the long-term care home – February 2021

This type of modular build is part of the Accelerated Build Pilot Program and enables the new home to be constructed faster than a

traditional long-term care project while adhering to the strictest health, safety, and design standards. In the coming weeks and months, progress will be swift and very visible as earth is moved away and modular pieces are moved in and assembled.

Changes to Bike Lane Access

As construction continues, for the safety of our community members, we have to close bicycle lanes on Clement Street beginning March 1, 2021 until the end of August. All necessary municipal requirements have been met, and we will update you about timing of reopening in future editions.

Valuable Feedback to Guide Our Work

As the project progresses, we have been seeking expertise and guidance from across the Lakeridge Health system on many of the details of how spaces within the home will be used to promote the health and safety of seniors with a range of needs and abilities. Building on the insights learned throughout the pandemic, we will ensure that the home meets our expected high standards for care, safety, and infection control and, at the same time, create a comfortable, home-like environment, benefitting residents, families, employees, and volunteers.

Our design team has been engaging virtually with professionals in long-term care operations, specialists in infection and prevention control, as well as other specialty areas, such as food services and IT. Additionally, we have involved members of our Patient and Family Experience Council, Lakeridge Health's Auxiliary, and our Community Advisory Panels who are contributing their knowledge and lived-experience to guide us.

We are also planning a special virtual Town Hall in March to share planning, construction and design updates. We hope you will join us! Details are listed in this letter.

Once the design development phase is completed, we will then complete the final detailed construction documentation that will specify what the construction team will build.



Artist's Rendering

Take A Look at The Future – Join Our Facebook Live Town Hall

Would you like to learn more about the new home's benefits and features and provide feedback? Please join us on March 18 from 6:30 – 7:30 p.m. as we host a Facebook Live Town Hall. Watch [Lakeridge Health's Facebook Page](#) for more information coming soon.

Frequently Asked Questions

Thank you to those who are reaching out with questions and feedback about our long-term care home project. Here are answers to some commonly asked questions:

Q1. When will the home be completed and how many beds will there be?

The new long-term care home is located next to the Ajax Pickering Hospital at the northwest corner of Harwood Avenue South and Clements Road West. It is expected to be completed by late 2021 and will have capacity for 320 beds.

Q2. If I live in Ajax, do I have a better chance of securing a spot in the new home?

When the new home opens, it will follow the provincial process for managing access to beds for all long-term care homes across the province. Access to any facility is open to all eligible residents of Ontario through a provincially administered placement process.

The placement process includes a multi-part assessment, including an assessment by a Care Coordinator, to ensure there is an accurate record of medical history, and to help determine eligibility for long-term care. For more information about access, please call 310-2222 (no area code required).

Q3. How can I get a job with the new long-term care home?

The community will be notified and provided information on how to apply for roles in the new home, once available.

Q4. How can I provide a product or service to the new long-term care home?

Depending on the type of product or service being proposed, procurement is part of the construction contract with our general contractor (PCL) or through existing procurement processes at Lakeridge Health.

If you wish to become a Vendor of Record for Lakeridge Health, please register with [Plexxus](#), our procurement coordinator.



Q5. What is being done to minimize noise for neighbours near the construction site?

The construction team continues to do its best to minimize any noise or impact to the neighbourhood. PCL has put in place a number of plans that comply with noise bylaws:

- A plan to address all health, safety, and environmental concerns, including dust control;
- A designated traffic control plan to minimize congestion leading to and from the site for both deliveries and parking; and,
- Plans that comply with noise bylaws regarding construction noise.

We appreciate how understanding the neighbours in the immediate vicinity have been as we work to complete this important and much-needed long-term care home as quickly as possible.

The project's build schedule is rapid to ensure that the new home will be completed by late 2021.

Starting March 22, on-site teams will be working Monday-to-Friday from 6:30 a.m. to midnight and on Saturday from 6:30 a.m. to 5:00 p.m.

Keeping You Updated

We will continue to keep you updated on our progress through this Community Letter and our [website](#).

At any time, if you have questions or would like more information, please call 905-576-8711 ext. 34167 or email AjaxLTC@lh.ca.

You can also follow us on [Twitter](#) and [Facebook](#).

Thank you for your interest and support of this important new addition to the Durham community!