

## Dr. Jack Kitts, MD, MBA, A Healthcare Leader



Dr. Jack Kitts was named President and CEO of The Ottawa Hospital in February 2002, a position he held until his retirement on June 26, 2020. Dr. Kitts joined the Ottawa Civic Hospital in 1988 as research and medical director of the preoperative assessment clinic prior to his appointment as Chief of the department and Associate Professor at the University of Ottawa, Faculty of Medicine. In 1998, Dr. Kitts was appointed Vice-President of Medical Affairs and led the medical staff during a complex restructuring in which three hospitals and five large programs were merged into The Ottawa Hospital. He completed his master's degree in business administration in 2001 just prior to joining the Hospital.

Dr. Kitts' inclusive team-oriented strategic leadership, passion for delivering quality patient-centered care, and the development and mentoring of emerging healthcare leaders, has been a central, unifying force in establishing and sustaining The Ottawa Hospital's vision - *To provide each patient with the world-class care, exceptional service and compassion that we would want for our loved ones*. Dr. Kitts is known nationally for his focus and expertise in patient experience, performance measurement and physician engagement, which make him a sought-after advisor and inspirational speaker on these key topics in healthcare today.